

Protect your data and customer information with SAS-70 certification and other powerful security tools.

We'll give you peace of mind by protecting your data and customer information with the highest possible levels of security. Now you CAN sleep at night!

Not Just a Good Idea

When you handle as much customer data as we do, security is important. Primadata is SAS-70 certified and HIPAA compliant, meaning we maintain the high security standards necessary for the handling and processing of your confidential customer information. You can rest assured that your data will be handled professionally and carefully when you choose Primadata for your variable data work. We specialize in financial statement processing, check processing, insurance claims and benefits processing.

SAS-70 Certification

In today's fast paced and complex business arena, a due diligence process is needed to assure companies of the safety and integrity of their data when being handled by a third party organization. SAS-70 audits provide this assurance by examining, documenting, and if needed, testing a wide array of internal controls within these "service organizations". The passing of the Sarbanes Oxley Act of 2002 coupled with increased regulatory mandates and guidelines for businesses have propelled SAS-70 audits into the forefront of the business arena. If you are an organization concerned about the protection of your customer information, consider outsourcing certain services to a company who has passed a SAS-70 audit.

Suppliers that successfully complete a SAS-70 audit have been through an in-depth audit of their control activities, including controls over IT and related processes. SAS-70 allows a company to provide a third-party certification of its internal controls to customers. A SAS-70 data center has to maintain prescribed levels of data security and redundancy, as well as personnel controls. These requirements include reporting on the following:

- Firewall configuration and access
- Database access
- Application security
- Data transmissions
- Product development
- Data backup and recovery

In addition, data center staff cannot access servers or data without a specific procedure. All access and activity is logged. And all physical access is highly controlled.

Look for SAS-70 service organizations when you need an applications service provider, claims processing center, data center or other data processing services.





Give your information intensive care by working with HIPAA compliant suppliers.

Insurance and Healthcare: HIPAA Requirements

The Health Insurance Portability and Accountability Act was enacted by the US Congress in 1996. Certain provisions of this act protect the security and privacy of health, claims and payment data.

Companies that out-source some of their business processes to a third party must ensure that their vendors also have a framework in place to comply with HIPAA requirements.

This means that healthcare providers and insurance companies who want to outsource billing, claims and benefit processing need to use suppliers who have the necessary security measures in place.

Secure Facilities

Look for providers who have implemented facility and employee security features such as key cards and restricted access to areas where data is present. Prior to selecting a vendor, take a tour and ask specific "what if" questions about possibilities for security breaches and how they are handled. Visit with the IT staff to understand the hardware and software that has been implemented to protect your data.

Secure Data Uploads

Primadata assures your data protection by providing secure uploads to a buffer server prior to putting it

into the final system for production. And secure FTP servers are available for distribution of electronic invoices, statements, etc.

Financial Documents

Processing of bank statements, 401K, 1099 and other private financial documents requires security and privacy protection also. If you are a bank, credit union, trust department, or an employer who needs to generate tax statements, you'll want a supplier who has the security features in place to protect your consumers, their assets, and their identities.

Summary

Whether outsourcing statements, benefits information or claims, select a supplier who has experience in handling confidential customer data and who has invested in the infrastructure to keep it confidential.

At Prima, we give you peace of mind.

